

Delta Dental of Colorado Contact Information

CUSTOMER SERVICE

For Help Regarding: Explanation of benefits, benefit and member eligibility, and subscriber website usage

Toll Free 1-800-610-0201 Fax 303-741-2116 Email customer_service@ddpco.com

GROUP ADMINISTRATION

For Help Regarding: Group eligibility (e.g., new group enrollment, COBRA eligibility, employer & broker website usage) and producer appointments or changes

BILLING & ACCOUNTS RECEIVABLE

For Help Regarding: Premium or claims bills and account balance reconciliation

Phone 303-889-8618 Fax 303-221-4457 Email billing@ddpco.com

ELECTRONIC ELIGIBILITY FILE SUBMISSION

For Help Regarding: Electronic file format or submission and eligibility for e-file groups

Phone 303-741-9300, ext. 3700 Email eligibility@ddpco.com

SALES & CLIENT SERVICES

For Help Regarding: Request for proposals, renewals & contracts, as well as enrollment materials

Phone 303-741-9300, ext. 3300 Fax 303-741-4233 Email salesteam@ddpco.com (new business) clientservices@ddpco.com (existing business)







