



Delta Dental of Colorado Contact Information

CUSTOMER SERVICE

Customer Service for Members
Toll Free 1-800-610-0201
Fax 303-741-2116
Email customer_service@ddpco.com

Help Regarding:

- Explanation of benefits
- Benefit and member eligibility
- Subscriber website usage

GROUP ADMINISTRATION

Customer Service for Benefit Administrators
Phone 303-741-9300, ext. 3900
Toll Free 1-800-233-0860, ext. 3900
Fax 303-741-9160
Email group_admin@ddpco.com

Help Regarding:

- Group eligibility (e.g., new group enrollment, COBRA eligibility, employer & broker website usage)
- Producer appointments or changes

BILLING & ACCOUNTS RECEIVABLE

Phone 303-889-8618
Fax 303-221-4457
Email billing@ddpco.com

Help Regarding:

- Premium or claims bills
- Account balance reconciliation

ELECTRONIC ELIGIBILITY FILE SUBMISSION

Phone 303-741-9300, ext. 3700
Email eligibility@ddpco.com

Help Regarding:

- Electronic file format or submission
- Eligibility for e-file groups

SALES & CLIENT SERVICES

Phone 303-741-9300, ext. 3300
Fax 303-741-4233
Email salesteam@ddpco.com (new business)
clientservices@ddpco.com (existing business)

Help Regarding:

- Request for proposals, renewals & contract issues
- Enrollment materials & benefit booklets

GENERAL ADDRESS INFORMATION

Corporate Headquarters	4582 South Ulster Street, Suite 800 Denver, Colorado 80237
Premium Payment & Correspondence	PO Box 912148 Denver, Colorado 80291-2148
Claims	customer_service@ddpco.com 303-741-2116 (fax)
Website	www.deltadentalco.com