BECOME A LEGION PROVIDER
Help Our Veterans Get the Dental Treatment They Deserve

As a Delta Dental dentist, you see patients through many of Delta Dental’s national groups. One of these national groups is the TRICARE Retiree Dental Program (TRDP) for retirees of the Uniformed Services and their families.

Colorado has a significant number of veterans who are covered by this program, and Delta Dental of Colorado is asking you to help this important population in a way befitting those who have served our country. If you are currently a Premier® dentist, please consider becoming a Legion dentist so these deserving patients can spend less out of pocket for their dental treatment.

If you choose to participate in Legion, you simply need to sign an amendment to your Premier Agreement that states that you accept Delta Dental Legion fees (a PPO fee schedule) exclusive to the TRDP. Acceptance of these fees will not change your status as a Delta Dental Premier dentist for any other group. For more information, go to trdp.org.

You may also choose to become a Delta Dental PPO℠ dentist, which would give you the ability to serve veterans in the TRDP as well as the many Coloradans who have private and exchange PPO plans with us. To become a PPO dentist, contact your provider relations representative at profservices677@ddpco.com or 303-889-8677.
Delta Dental of Colorado has several dental plans that require a subscriber to see a Delta Dental PPO℠ provider or they will not receive coverage of benefits. Although we do our best to educate subscribers about this, you can help to alert your patients to this fact if they have one of these plans.

Subscribers with EPO plans can only see PPO providers for dental services. (If they have an ID card, it will say “EPO” on the card.) In addition, any plans offered on the state health care insurance marketplace (Connect for Health Colorado) and Child Health Plan Plus (CHP+) are PPO-only plans. If these subscribers see a provider outside of the Delta Dental PPO network, their claims will be denied. And, as always, please check the Patient Benefit Report on the Provider portal to ensure eligibility.

Make sure to ask your patients what plan they have when they ask you if you accept Delta Dental insurance. If you have questions or would like to become a PPO provider, contact your provider relations representative at profservices677@ddpco.com or 303-889-8677 or fill out a PPO Participating Dentist Agreement.

CREDENTIALING PROCESS UPDATE
Thank You for Your Assistance

Delta Dental of Colorado sincerely thanks you, our contracted network providers, as we continue to move forward with the new credentialing demands and the three-year recredentialing change.

We realize this is a challenge to maintain, and we appreciate your willingness to work with us as we transfer to these new standards. For those of you who need to fill out a new credentialing application, the 2014 Colorado Health Care Professional Credentials Application is available on our website for your convenience.

A couple of tips to ensure a smooth credentialing process:
1. Fill out the application in full. Blanks will require the enrollment and credentialing specialists to request additional information.
2. If you notate any sanctions, regardless of how old, please provide a brief explanation upon submission. This is a requirement of the state application.
3. Submit all required documents upon initial submission.
4. Refer to the Provider page on our website for all the details.

Again thank you for your continued partnership. If you have any questions, contact your provider relations representative at profservices677@ddpco.com or 303-889-8677.
Effective January 1, 2015, Registered Dental Hygienists (RDHs) operating independently under the Colorado Dental Practice Act will have the opportunity to sign a new PPO℠ contract with Delta Dental of Colorado, which will allow them to see all members. To date, contracted RDHs have been able to see only CHP+ patients.

With this change, Delta Dental of Colorado recognizes and supports hygienists’ ability to see and bill for those codes within the scope of their licensure for all patients.

The new contract will be available in early December for an effective date of 1/1/2015.

If you have any questions, contact your provider relations representative at profservices677@ddpco.com or 303-889-8677.

### 2015 CODES IN CDT
**What Codes Are In and What Codes Are Out for the Year Ahead**

Effective January 1, 2015, the Code on Dental Procedures and Nomenclature (CDT), produced by the American Dental Association, will include 16 new procedure codes, detailed to the right.

In addition to the 16 new codes, there will be five deleted codes and 28 revised codes. We will post all of these new, deleted, and revised codes to our website (deltadentalco.com) in mid-October. We encourage you to check our website around that time to see what the new codes are and how they will affect your claims submissions.

Not all of these codes are covered services. You can check deltadentalco.com and use the Web Procedure Code Search. You can also see any relevant codes as benefits on a patient’s plan.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>D0171</td>
<td>Re-evaluation — post-operative office visit</td>
</tr>
<tr>
<td>D0351</td>
<td>3D photographic image</td>
</tr>
<tr>
<td>D1353</td>
<td>Sealant repair — per tooth</td>
</tr>
<tr>
<td>D6110</td>
<td>Implant/abutment supported removable denture for edentulous arch — maxillary</td>
</tr>
<tr>
<td>D6111</td>
<td>Implant/abutment supported removable denture for edentulous arch — mandibular</td>
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<tr>
<td>D6112</td>
<td>Implant/abutment supported removable denture for partially edentulous arch — maxillary</td>
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<td>D6113</td>
<td>Implant/abutment supported removable denture for partially edentulous arch — mandibular</td>
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<tr>
<td>D6114</td>
<td>Implant/abutment supported fixed denture for edentulous arch — maxillary</td>
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<td>D6115</td>
<td>Implant/abutment supported fixed denture for edentulous arch — mandibular</td>
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<td>Implant/abutment supported fixed denture for partially edentulous arch — maxillary</td>
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<tr>
<td>D6117</td>
<td>Implant/abutment supported fixed denture for partially edentulous arch — mandibular</td>
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<tr>
<td>D6549</td>
<td>Resin retainer — for resin bonded fixed prosthesis</td>
</tr>
<tr>
<td>D9219</td>
<td>Evaluation for deep sedation or general anesthesia</td>
</tr>
<tr>
<td>D9931</td>
<td>Cleaning and inspection of a removable appliance</td>
</tr>
<tr>
<td>D9986</td>
<td>Missed appointment</td>
</tr>
<tr>
<td>D9987</td>
<td>Cancelled appointment</td>
</tr>
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</table>
HEALTH CARE REFORM IN 2015
Make Sure You Know What’s Happening with the Affordable Care Act This Year

The Affordable Care Act (ACA) is now in its second year, and we want to help keep you informed of all the changes. Delta Dental of Colorado is continuing to offer plans both on and off the Connect for Health Colorado health insurance marketplace to help meet the needs of your patients.

New ACA requirements have made the pediatric dental benefit in ACA-certified plans even better. The out-of-pocket maximum, which is the maximum amount of money a family will pay in a year for a child’s dental services, has been reduced. As of January 1, 2015, it will be $350 for one child, and $700 for two or more children (compared to $700 and $1,400 in last year’s plan).

Keep in mind that Delta Dental of Colorado had to make changes to our plan designs because of changes to the ACA requirements for 2015. Some of our on- and off-exchange plans will have coinsurance or benefit changes, so it is more important than ever to check the patient benefit report for every patient to ensure they are covered when they visit your office.

Visit deltadentalco.com/HCR.aspx for more information.

2015 FEE SCHEDULES AVAILABLE SOON
Fee Schedules Will be Posted Online in Mid-October

The 2015 fee schedules will be available online in mid-October. You can view the schedules by visiting our website, deltadentalco.com. Click on the Providers link, log in to your account, and click on the Documents tab for PPO and MPA fees.

WHO’S NEW TO THE NETWORK?
Our PPO and Provider Networks Keep Growing

Check out what other providers in your area have joined the Delta Dental of Colorado network recently. We have relocated the list of our new providers to the website. Check it out on the Providers page under Resources. If you have any patients who are looking for a specialist (or a general dentist in another city), please refer them to a PPO provider to keep their out-of-pocket costs as low as possible and help them get the most out of their annual maximum.
Delta Dental of Colorado offers free educational seminars and CPR classes to participating dentists and their office staff. Space is limited and registration is required.

Registration
RSVP for classes and seminars at least ten days prior by completing the CPR/Seminar registration form under the Providers tab on the website or by calling 303-889-8677. You may also print the form, complete it, and fax it to 303-741-2230, ATTN: Provider Records.

Delta Dental Educational Seminars
These seminars provide timely and relevant information on what’s new at Delta Dental of Colorado. All informational seminars take place on Fridays from 9 a.m. to noon.

Delta Dental Ortho-focused Seminars
This seminar provides relevant, ortho-focused information from Delta Dental of Colorado. The ortho seminar occurs from 1 to 4 p.m.

Delta Dental CPR Classes
All CPR classes are held on Fridays from 1 to 4 p.m.

2013 ANNUAL REPORT NOW ONLINE
Check Out Our New Interactive Digital Report

Our 2013 annual report, highlighting Delta Dental of Colorado’s work over the 2013 calendar year — including information about products, programs, member growth, financial results, and provider growth, among other great content — is now available online in an easy-to-use digital format. You can easily access videos, collateral, news clips, and more from the report itself.

Check it out at deltadentalco.com.
Did you know that the Delta Dental of Colorado Foundation has a monthly infographic series, which highlights the issues surrounding oral health in our community?

This month, we feature an infographic from our new public will building campaign, Cavities Get Around. This multi-year campaign was launched in September to raise awareness of the importance of baby teeth.

The outreach and educational messages of this campaign will focus on:

- The importance of baby teeth because cavities can spread from baby teeth to adult teeth.
- The causes of childhood tooth decay and how to prevent it in young children.
- Limiting the consumption of sugar-sweetened beverages (SSB), especially juice, because SSBs can fuel bacteria that cause cavities.

You can learn more about the campaign at cavitiesgetaround.com.

Stay up to date on the series by visiting the foundation website at deltadentalcofoundation.org, liking us on Facebook (facebook.com/DeltaDental) or by following our blog (deltadentalcoblog.com). You can also link to or use these infographics on your own Facebook pages or websites.

**THIS ISSUE’S INFOGRAPHIC**

*Show Your Patients Why Baby Teeth are Important*

Cavities Get Around

**Baby teeth matter**

- 5.1% of Colorado children ages 1 to 4 have at least one cavity.
- 22.5% of Colorado children ages 5 to 11 have at least one cavity.

**Juice is full of cavity-causing sugar**

On average, there are 26 grams of sugar in 8 ounces of apple juice. That’s the same amount as soda.

**Limit juice to mealtimes**

When a child drinks or eats something sweet, it takes the bacteria in their mouth about 20 seconds to convert it to cavity-causing acid, which stays in their mouth for about 30 minutes.

**Provide only water between meals, especially at bedtime**

Putting your child to bed with juice in their bottle or sippy cup dramatically increases their risk for cavities.

**Healthy baby teeth mean healthy adult teeth**

Sugar fuels bacteria

Sugar in foods and drinks, like juice, fuels bacteria on children's teeth. Acid from the bacteria eats the enamel of the baby teeth. The more often the bacteria get sugars, the better chance for a cavity.

How are we doing? The Delta Dental Update is designed to provide useful information for providers and staff. Please email your ideas, suggestions, and comments to communications@ddpco.com.