

The Benefits of Delta Dental of Colorado's Website

A guide for providers and office staff

Delta Dental of Colorado's upgraded suite of tools is your source for access to patient benefit and eligibility information 24-hours a day, seven days a week. Our suite of tools includes three ways to get the info you need, fast.

- Log on to our *new* website, www.deltadentalco.com
- Call our Automated Call Center at 1-800-610-0201
- Submit a pre-determination request

Easy access to patient benefit data

1. Go to www.deltadentalco.com and click on the Providers tab
2. Enter your username and password in the Provider Login box
3. Click 'Login'

If you are attempting to access the secure section of our site for the first time, you will need a username and password. To get one, simply click on 'create username and password' and follow the instructions.

Features and functionality that benefit you

Once logged in you may:

1. Check eligibility and benefits
2. Submit a claim or treatment plan (pre-determination)
3. See your claim payments made by direct deposit or paper check
4. View status of claims that you submitted
5. Access all provider documents:
 - Dentist handbook
 - Processing policies
 - Fee schedules
 - Credentialing forms
 - Participation agreements
 - Direct deposit form

Contact Us

Customer Service:

1-800-610-0201

Provider Relations:

profservices677@ddpco.com

Tips & Hints

- All documents are located under the Documents tab within the secure Provider section. Log in to see them.
- You will need Internet Explorer V7.0 or higher, or Mozilla Firefox V4.0 or higher.
- Adobe Reader 5.0 or higher is required.
- Print any report by selecting File -- Print from your browser's toolbar. There are no printer icons displayed.

What else is new?

- The Documents tab within the secure Provider section houses all of the forms and documents you'll need.
- The Patient Benefit Report has improved identification of benefits by dentists' participating status: Premier, PPO or non-participating.
- Provider Profile lists all locations of a particular provider, as well as relevant demographic information.
- The green arrow next to each benefit class on the Coverage tab will display a list of procedure codes covered by the group. The arrow replaces a green link labeled "Details" in Dentist Connection.
- The Appointment Scheduler feature allows you to flag a patient's future appointment. When the scheduled appointment arrives, current benefit information will be readily available.